

# DRUMHELLER GOOD NEIGHBOUR GUIDE



**DRUMHELLER  
VALLEY**



# LIVE

## COMMUNITY PROGRAMS

### Community Development and Social Planning (CDSP)

#### General Inquiries

403-823-1324

cdsp@drumheller.ca

224 Centre Street, Drumheller, AB

#### Facebook:

Drumheller Family and Community Support Services (FCSS)

#### Instagram:

@DrumhellerCDSP

### Drumheller & Area Family Fun

A coalition of member agencies and volunteers plan a monthly free family event. Everyone welcome! Free entertainment and snacks provided.

#### Facebook:

Drumheller Families

### Family and Community Support Services (FCSS)

Drumheller Valley FCSS works with local organizations and community members to develop sustainable, locally-driven preventive initiatives that seek to enhance the well-being of individuals, families and our community.

### Let's Connect

403-823-1365

Let's Connect helps welcome newcomers by providing information about local resources, services and support. It also helps residents build relationships with neighbours and increase their sense of belonging. Programs include: Welcome Packs, Block Buddy, Block Parties and Welcoming Week.

### Ending Working Poverty Project

403-823-1366

Drumheller was selected as one of just five Canadian communities to work with Tamarack Institute for the Ending Working Poverty Project (EWP). The EWP is committed to achieving a 5% reduction in Drumheller's working poverty population over the three-year project lifespan (2022-2025). The project includes researching relevant and up-to-date working poverty information in Drumheller, and working with business, finance, government, those with lived experience of working poverty and social good partners to develop and implement targeted measures for significant and lasting change in the community.

### Recreation Free Assistance Program

403-823-1315

The Town of Drumheller offers funding, assistance and support to reduce barriers and ensure that all residents are able to stay active and involved. Discounted rates for the BCF, Aquaplex and other services are available.

### Older Adult (55+) Services

403-823-1317

80 Veterans Way

Offering information and referral services for pre-seniors, seniors, newly bereaved and adult children of older adults. Drumheller FCSS provides preventative social programs and services that help people continue to live an active, engaged, and independent life. Programs include: computer assistance, personal directives support, tax program, seniors cooking program, art programs, toonie walks and more.

### Volunteer Drumheller

403-823-1365

Let us help you promote your volunteer opportunities or help you become a volunteer. Other programs include: "Volunteer Connector" newsletters, Volunteer Appreciation, National Volunteer Week and more!

### Youth Services

403-823-1333

Our goal is to offer a diverse range of programming and events to engage youth, grades 7-12, in the Drumheller Valley. Together we can encourage our youth to grow, learn and develop as they emerge into active community members. Follow us to stay updated on the most current youth information, activities and events.

We also partner with the Drumheller + Area Asset Development Coalition to offer additional youth programming.

**Facebook:** Drumheller + Area Asset Development Coalition

## EMERGENCY SERVICES

In the event of an emergency, dial 9-1-1

### Bylaw & Protective Services

#### Bylaw

403-823-1363

#### Animal Control

403-823-7590

#### Fire Department

403-823-1323

#### Public Works After Hours

403-823-2512

### Royal Canadian Mounted Police (RCMP)

75 Riverside Dr E

The Drumheller Municipal RCMP Detachment is the place to go for criminal records check, general information, non-emergency complaints, police certificates, to report a crime, and vulnerable sector checks.

#### RCMP Complaint Line (24/7)

403-823-2630

#### RCMP (non-emergency)

403-823-7590

## TAXES & PAYMENTS

### Corporate Services

#### Cemetery & Utilities

403-823-1302

#### Licenses & Accounts Receivable

403-823-1307

#### Property Taxes & Accounts Payable

403-823-1314

## TOWN SERVICES

### Town Hall

403-823-6300

224 Centre Street

Drumheller, AB T0J 0Y4

Hours of operation: 8:00am - 4:30pm Monday to Friday

#### General Fax Line

403-823-7739

#### Mayor

403-823-0811

#### CAO Office

403-823-1339

### Cemetery

403-823-1302

900 11th Street SE

The Drumheller Municipal Cemetery dates back to 1912. At our cemetery, you will find well-maintained plots, columbaria, and a memorial wall kept company by a beautiful array of well-manicured grass, shrubs, and trees.

### Community Clean Up & Kick it to the Curb

An annual program to collect refuse that saves residents a trip to the landfill for items that do not fit in their waste cart. In addition, residents are eligible for two free landfill loads per year (demolition materials not accepted). Vouchers can be obtained with I.D. at Town Hall. "Kick it to the Curb" is a community-wide opportunity to reduce, reuse and recycle belongings by placing them on the front boulevard or curb for others to take the weekend before Community Clean-up begins.

### Valley Bus

403-823-1319

Created in 1984 as a non-profit society to provide transportation for seniors and disabled.

**Facebook:** Drumheller Valley Bus Society

### Economic Development and Film Inquiries

403-823-1316

The exceptional landscape and charm of the Drumheller Valley provides a versatile filming location. We can help you connect with the many area amenities to support you with your next shoot. The Town welcomes inquiries for production.

### Flood Resiliency and Mitigation

403-823-0994

The purpose of this office is to protect the people and property in Drumheller from loss due to flooding through a sensible model for a small community to adapt to the perils of changing climate. From 2019-2024, 100 kilometers of riverbank in the community of Drumheller will be prepared.

**Find out more at:**

[www.floodreadiness.drumheller.ca](http://www.floodreadiness.drumheller.ca)

### Landfill, Waste Collection & Recycling

403-823-1345

2500 Highway 10 East

[www.drumhellerlandfill.com](http://www.drumhellerlandfill.com)

Waste Collection: Weekly curbside solid waste pick-up  
Recyclables: cardboard, newsprint, office pack, tin cans, hard plastics  
Recycling available at the landfill and across from 7-11 (200 block of Railway Ave E)

### Municipal Airport

403-823-1303

As a general aviation airport, the Drumheller Municipal Airport (CEG4) is dedicated to domestic use and does not have regularly scheduled passenger or cargo services.

The airport provides services to government and commercial aircraft, and is the Town of Drumheller's general aviation gateway into the Dinosaur Capital of the World, Drumheller.

**Facebook:** Fly Drumheller

### Infrastructure/Public Works

403-823-1330

### Economic Development & Permits

#### Economic Development

403-823-1316

#### Development Officer

403-823-1310

#### Safety Codes

403-823-1300

#### Special Events Permits

403-823-1324

### See Click Fix

Download the SeeClickFix app for free from your App store. It is the fastest, easiest way for you to submit non-emergency requests, stay updated and initiate change.

### Water & Utilities

403-823-1354

Water services in the Town of Drumheller include the management and administration of potable and waste water in our valley. The utility charges cover the costs of sustainably delivering these essential services to residents.



# PLAY

## Aquaplex

403-823-1322  
100 Riverside Drive West

The aquatic hub of Drumheller accommodating families, dedicated athletes and all swimmers in between. Amenities include: Hot tub and steam room, indoor pool with accessible graduated entry, seasonal outdoor pool, swimming lessons and aquatic leadership courses, waterslide, diving board and a swinging rope!

**Facebook:**  
Drumheller Aquaplex

## Badlands Community Facility (BCF)

403-823-1370  
80 Veterans Way

At the Badlands Community Facility, you can build muscle, build a team and build a community! Amenities include: Commercial Kitchen, conference, meeting and wedding facilities, field house and indoor playground, fitness centre and classes and an indoor running track.

**Facebook:**  
Drumheller Badlands Community Facility

## Ball Diamonds

403-823-1326

Six ball diamonds are a day-use area that must be booked with the Town of Drumheller.

### Rosedale Ball Diamond

1 Street East

### Little League Ball Diamond

Riverside Drive & 3 Street East

### Midlandvale Ball Diamond

1 Avenue NW

### Newcastle Ball Diamonds 1, 2 & 3

10 St W Newcastle Recreation Area

## Downtown Plaza

Part of the Downtown Area Revitalization Plan (DARP), this gathering space is the site of “Summer @ the Plaza” and a wide range of events year-round! The Downtown Plaza is located in the heart of our commercial district at 340 1<sup>st</sup> St. West.

## Memorial Arena

403-823-1326  
100 Riverside Drive West

The Drumheller Memorial Arena offers something for all ages, from leisure skating, competition skating, and league skating, to watching the Drumheller Dragons, our local Junior “A” Hockey team in action!

**Facebook:**  
Drumheller Memorial Arena

## Newcastle Beach

10 Street West

Newcastle Beach is nestled alongside the beautiful Red Deer River in the Newcastle Recreation Area. Amenities include: a beach area and boat launch, washrooms, a nearby playground, trails and a fenced dog park.

## Town of Drumheller Events Coordinator

403-823-1341

The Town of Drumheller programs many events around the community and supports community members and organizations to make the most of their events.

**Check out what’s happening in the community at**  
[www.drumhelleronline.com](http://www.drumhelleronline.com)

## Public Library

403-823-1371  
80 Veterans Way

The Drumheller Public Library is a member of the several regional library systems which allows cardholders to use many libraries across the province at no extra charge, access Library sites to view availability and place holds, and access digital media such as audiobooks and eBooks! Other great things you can borrow at the library include musical instruments, walking poles, maker kits, STEM equipment, tool kits, physical literacy backpacks and community journals!

**For more information, please go to**  
[www.drumhellerlibrary.ca](http://www.drumhellerlibrary.ca)

## Rotary Spray Park

60 1 Ave W

Located near the World’s Largest Dinosaur, the Rotary Spray Park and Rotary Fountain are both operational from Victoria Day weekend to Labour Day weekend. Amenities include: free parking, walking distance to the Visitor’s Information Centre, outdoor washrooms, benches and picnic areas.



# MAYOR & COUNCIL

**ELECTED OFFICIALS**  
**Drumheller Valley Mayor & Council (2021-2025)**  
 403-823-1339

**Mayor**  
 Heather Colberg  
 hcolberg@drumheller.ca

**Councillors**

Crystal Sereda  
 csereda@drumheller.ca

Lisa Hansen-Zacharuk  
 lhansen-zacharuk@drumheller.ca

Patrick Kolafa  
 pkolafa@drumheller.ca

Stephanie Price  
 sprice@drumheller.ca

Tom Zariski  
 tzariski@drumheller.ca

Tony Lacher  
 tlacher@drumheller.ca

**PROVINCIAL AND FEDERAL ELECTED OFFICIALS**

**Member of the Legislative Assembly - Drumheller-Stettler Riding**  
 Nate Horner  
 403-321-7720  
 Drumheller.stettler@assembly.ab.ca

**Member of Parliament- Battle River – Crowfoot Riding**  
 Damien Kurek  
 Damien.Kurek@parl.gc.ca  
**Toll Free**  
 1-800-665-4358  
**Constituency Office**  
 780-608-4600

## COMMON COMMUNITY-WIDE ANNUAL EVENTS

All events are fluid and subject to change. To keep up to date on events in the community, please check out more details at [www.drumhelleronline.com/events](http://www.drumhelleronline.com/events) [www.drumheller.ca/your-municipality/calendar](http://www.drumheller.ca/your-municipality/calendar)

<b>January</b>	<ul style="list-style-type: none"> <li>Family Fun Literacy Event</li> <li>Memories of Christmas Concert</li> </ul>
<b>February</b>	<ul style="list-style-type: none"> <li>Family Fun “Family Day Unplugged” (3rd Monday)</li> <li>Pink Shirt Day</li> </ul>
<b>March</b>	<ul style="list-style-type: none"> <li>Family Fun Event</li> <li>Community Spring Event</li> </ul>
<b>April</b>	<ul style="list-style-type: none"> <li>Earth Day</li> <li>Volunteer Appreciation Week</li> </ul>
<b>May</b>	<ul style="list-style-type: none"> <li>Public Works Week</li> <li>Springfest: East Coulee School Museum</li> </ul>
<b>June</b>	<ul style="list-style-type: none"> <li>Outdoor Farmer’s Market</li> <li>Summer in the Plaza</li> <li>Walk Your Block</li> <li>Gran Fondo Badlands</li> <li>Seniors Week</li> <li>Pride Week</li> </ul>
<b>July</b>	<ul style="list-style-type: none"> <li>Badlands Passion Play</li> <li>Demolition Derby @ Dinosaur Downs</li> <li>Summer @ the Plaza</li> <li>Canada Day (July 1)</li> <li>Library Summer Reading Program</li> <li>Farmers Market</li> </ul>
<b>August</b>	<ul style="list-style-type: none"> <li>Loud as Hell (August long weekend)</li> <li>Farmers Market</li> <li>Stuff the Bus Foodbank Drive</li> <li>Summer @ the Plaza</li> </ul>
<b>September</b>	<ul style="list-style-type: none"> <li>Welcoming Week</li> <li>Family Fun Movie under the Stars</li> <li>Arts &amp; Culture Days Dinosaur Valley Half Marathon</li> <li>National Truth and Reconciliation Day (September 30)</li> <li>Waynestock (September long weekend)</li> <li>Badlands Amphitheater Blues and BBQ</li> <li>Coats for Kids</li> <li>Tech Drive</li> </ul>
<b>October</b>	<ul style="list-style-type: none"> <li>Family Fun Great Pumpkin Hunt</li> <li>Thanksgiving Dinner: Salvation Army</li> <li>Halloween in Downtown Drumheller (Oct 31)</li> <li>Youth: A Nightmare at the Plaza</li> </ul>
<b>November</b>	<ul style="list-style-type: none"> <li>The Red Rose Campaign (first week of November)</li> <li>Festival of Lights</li> <li>Family Fun Event</li> <li>Red Food Bag Foodbank Drive</li> <li>Remembrance Day (Nov 11)</li> </ul>
<b>December</b>	<ul style="list-style-type: none"> <li>Salvation Army Christmas Hampers</li> <li>Santa’s Christmas Dinner (Dec 25)</li> <li>New Year’s Eve</li> <li>Christmas Market</li> <li>Seniors Christmas Dinner</li> </ul>

# AROUND YOUR PROPERTY

Your home may be your empire, but for the good of our community, you are also responsible for the care of your yard, adjacent boulevards, sidewalks and the back alley.

## Landscaping

Landscaping will both beautify your home, and increase property value!

The Land Use Bylaw and Drumheller Landscaping Policy outline specifics of Landscaping Standards for properties. The **front yard** shall be **landscaped** with grass, trees, shrubs, and/or flower beds. Areas of shale, rock, or other **hard landscaping** may be acceptable, but shall not exceed 25% of the **landscaped area**.

**TIP:** *Drumheller has a desert climate. This means summers that are both hot and dry. Save yourself the cost of constantly watering lawns and gardens with hoses or irrigation. Use rain barrels, or better yet, explore zero-scaping or xeriscaping!*

## Boulevard Landscaping & Gardening

All Town boulevards adjoining the site shall be landscaped and maintained by the developer/landowner. The Town of Drumheller really appreciates the care residents take in landscaping, maintaining, mowing and weeding the boulevards.

## Town Trees

Taking care of trees on boulevards, centre medians and in parks is the responsibility of our Public Works department. If a tree on Town property needs care, please request a tree inspection with us by calling 403-823-1330.





### Private Trees & Shrubs

Homeowners are responsible for making sure that hedges, trees and shrubs on their property don't interfere with pedestrians using the sidewalk or impede vision from vehicles on the street or alley. Please talk with your neighbours before trimming trees or branches near or overhanging your property line. The Town of Drumheller's Bylaw Team does not mediate private tree disputes. More often than not, lack of communication tends to be the "root" of the problem, so be sure to "branch" out to your neighbours!

**TIP:** Did you know that elm trees must not be pruned between April 1 and September 30 each year because of the threat of Dutch Elm Disease? It is against the law to prune, trim, cut, remove elms outside of October 1 and March 30.

### Grass & Weeds

Property owners and renters are responsible to maintain a grass height of no more than 20cm. This does include the back alley and the boulevard! If a property is found to be in violation of the Community Standards Bylaw, fines start at \$250 and do not include any additional fees for contractor services hired for remediation. Unpaid fees are also levied to property owner's annual property taxes.

**TIP:** Residents across the Valley, from Nacmine to East Coulee, deserve peace and quiet.

Quiet hours in Drumheller are 10:00pm to 7:00am on weekdays and 10:00pm – 9:00am on weekends.

### Fences & Hedges

The Town of Drumheller regulates fence and hedge maintenance and height; however, the Town will not get involved in property line disputes. It is recommended that property owners have their land surveyed by a professional.

Fences and Hedges in Drumheller can be as tall as 1.2 meters (4 feet) in front yards and secondary front yards, and a maximum of 1.8 meters (6 feet) in all other yards. However, heights for fences & hedges in Drumheller will vary dependant

on your Land Use zoning. In some zones, fences and Hedges are not permitted in front or secondary front yards. Please check with the Development Authority prior to construction.

**TIP:** To avoid serious injury or worse, please contact Alberta One Call at 1-800-242-3447 or [albertaonecall.com](http://albertaonecall.com) at least 48 hours before you dig to locate all of the utility lines

# HOME DEVELOPMENT

## Boarders and Secondary Suites

A boarder is someone who rents sleeping accommodations in your home. This room does not have its own kitchen. The Town of Drumheller allows up to five boarders in a one-unit dwelling, and two boarders in each unit of a two-unit dwelling or semi-detached home.

Secondary suites are self-contained living units created within houses. These suites include, but are not limited to, a kitchen, bathroom, independent heating and separate entrance. Secondary suites may be permitted in your Land Use zone and will require Development Permit. A Building Permit is required for all secondary suites to ensure the suite meets Alberta Building Code requirements.

**TIP:** *Keep your neighbours in the know! Talk to them, in person, about what you're planning to build, how long you expect the project to take and keep them informed if the work may affect them. Happy neighbours lead to healthy communities!*

### Building Permits

New Builds are not the only project that requires a Building Permit. There are many projects that require permits including, but not limited to:

- Decks over 0.60m above grade, or any deck with a roof;
- Garages;
- Carports;
- Garden and garage suites;
- Hot tubs and swimming pools;
- Secondary suites;
- Basement development;
- Accessory buildings (larger than 10m<sup>2</sup>);
- Other related residential buildings.

For many applications, development permit approval is required before your building permit can be approved. To obtain a permit, please contact 403-823-1300 or [safetycodes@drumheller.ca](mailto:safetycodes@drumheller.ca). Supporting documentation is required at submission for most Building Permits.





## Drainage

Please make sure your yard is graded adequately to ensure water will flow to the alley or to the street, not toward your home or toward your neighbours!

Downspouts extending from the eavestroughs on your house or garage help keep rain and melting snow from entering or damaging your home, garage, or shed. Your home may also have weeping tile that wraps around the bottom of your foundation. Weeping tile collects water in the ground and drains it into a sump pit in your basement. The sump pump then discharges that water back above ground away from your house.

### Please make sure your downspouts and sump discharges:

- Extend at least 2 metres (6.5 feet) away from any foundation;
- Are located at least 3 metres (10 feet) from any property line;
- Aren't directed toward neighbouring properties;
- Flow onto a permeable surface like a lawn or garden (not a Town sidewalk, street or back alley).

**TIP:** *Sump pumps or downspouts should never empty onto sidewalks, streets, or back lands. This can cause a slippery and potentially dangerous situation.*

## Storm Drains

Rain and melting snow in Drumheller eventually flows into the Red Deer River through storm water drains.

**TIP:** *Drumheller is a flood community. One of the many things you can do to help protect your home and neighbourhood is to never push snow, leaves, or other debris from your yard or boulevard onto the street, and never dumping anything into the storm drain.*

## Extension Cords

Well, it's no secret that Drumheller's climate can sometimes result in having to plug your vehicle in! Many neighbours park vehicles on public streets, and may have an extension cord cross over sidewalks to reach vehicles. The Town of Drumheller permits extension cords crossing over sidewalks, provided they are 2.13 metres (7ft) over the sidewalk.

Cords under this height across sidewalks can cause a tripping hazard!



## Hot Tubs & Swimming Pools

Although swimming pools are not particularly common in Drumheller, please remember:

- Drain your pool/hot tub into your property's sanitary sewer line — not onto the ground or into the storm drain. This is so the chlorinated water is treated at a wastewater treatment plant and not into the Red Deer River.
- Your pool must be enclosed by fencing before being filled with water and it must have a self-closing gate.

## Fire Pits

What's better than having a fire on a nice night? We don't think anything is, but please remember to:

- Burn only between 2:00pm and 11:00p.m. Barbecues and other outdoor cooking appliances are exempt;
- Keep your fire at least 3 metres (10 feet) from buildings, overhanging soffits, trees or anything combustible;
- Burn only dry, cut, seasoned firewood or charcoal briquettes;
- Please keep smoke and noise to a minimum;
- Don't forget the s'mores!

**TIP:** *Pay attention to local fire advisory and fire bans by visiting Alberta Fire Bans' website. Be sure to subscribe to their notifications to stay in the know!*

## Back Alleys

Taking extra care in the appearance of your back lane shows pride of ownership, and encourages neighbours to do the same.

Waste collection bins should not be visible from the street. Overgrown weeds, grass and unwanted trees should be maintained. Other junk is a big no-no!

**TIP:** *The Town of Drumheller requires all properties that have a back alley to properly identify their house number. That's right! Both at the front of the home and on a garage or structure that would be adjacent to the back.*

## Driveways

A development permit is required to ensure your driveway conforms to the landscaping standards of your land use zoning. Hard landscaping means the use of non-vegetative material, including, but not limited to: concrete, paving stone, asphalt, or gravel as part of a **landscaped area**. This includes your driveways.

Extending access to your driveway may require alteration to a Town boulevard or sidewalk.



## Parking

Parking in Drumheller is predominately on-street parking, back alley, or driveway parking. Any vehicles, including RVs, parked on private property must be parked on a hard surface such as gravel, asphalt, or concrete.

Vehicles may not be parked or stored on front lawns. Any vehicle that does not have a valid license plate attached or is in a rusted, wrecked, inoperable or abandoned condition and is not stored within a garage is considered a junked vehicle and may be fined.

Parking on a residential street is considered a first-come-first-served basis in Drumheller, which can be challenging during the tourism season. Registered vehicles may be parked on any Town street for up to 72 hours. Unregistered vehicles will be towed and impounded.

RVs may not be parked on a residential city street for more than 36 hours and must be removed from all Town streets for at least 48 hours before being parked again.



## Snow & Ice on Sidewalks

For everyone's safety, under the Town of Drumheller's Snow Removal and Ice Control Strategy (Council Policy C-01-21), residents and property owners must move and remove snow to reduce the potential for accidents and provide safe driving and pedestrian conditions.

The Town of Drumheller will ensure that snow is removed from roadways as long as the Town's financial resources, equipment and staff availability will allow.

**TIP:** *Are you interested in being a good neighbour and creating relationships with the neighbourhood? Try being observant of those around you who may not be able to manage snow and ice removal! Whether they work long hours, are away on vacation, are not physically able, or any other reason, give them a call or knock on their door and offer to help if you're able to do so.*

## Pets

### Responsible Pet Ownership

Many pets live and enjoy life in the Town of Drumheller; the beautiful trails and off-leash parks prove that amenities for four-legged friends are abundant.

The Town of Drumheller also advocates responsible pet ownership to ensure the safety and well-being of all animals and residents throughout the community.

As a responsible pet owner, pets are expected not to negatively impact other people, animals and the environment. Things associated with these responsibilities include proper waste disposal, noise control and not allowing pets to stray and wander.

There are many opportunities that allow for responsible and knowledgeable pet ownership. After all, pets are neighbours, too!

### Pets at Large

Occasionally, pets can escape the safety of their permitted property and can become "at large". By having your pets licensed and wearing an issued license tag, pets are easily identified and can be returned home.

All cats and dogs over four months old must be licensed. You can purchase or renew pet licenses at [drumheller.ca/live/town-services/pet-licenses](http://drumheller.ca/live/town-services/pet-licenses), in person at Town Hall, or any participating pet license vendors.

Pet licenses are valid for one year and must be renewed annually!

**TIP:** *There is a \$250.00 fine for not licensing your dog or cat over 4 months old. While microchips are not licensing, they can be tied to a valid pet license. This ensures that you and your pet will be quickly reunited should they ever get lost.*





## Protection

The Town of Drumheller investigates complaints of animal abuse, cruelty and abuse.

You can also contact the Drumheller and District Humane Society by calling 403-823-8999.

If you suspect animal abuse or neglect, hording of animals or animals in distress, please contact the Town of Drumheller Emergency and Protective Services by calling 403-823-1360.

## Livestock

The Town of Drumheller does not allow livestock in residential areas.

This includes, but is not limited to, cattle, sheep, swine, goats, llamas, horses, chickens, turkeys, water fowl and exotic animals.

Want more information on prohibited animals? Reference Section 10 of the Town of Drumheller Bylaw No. 06.13 which can be found at [drumheller.ca/public/download/files/171957](http://drumheller.ca/public/download/files/171957)

## Garbage & Recycling

Garbage Collection is managed by the Town of Drumheller. Disposal is managed by The Drumheller & District Solid Waste Management Association (DDSWMA). The DDSWMA operates as its own entity. Each Member County, Municipality and Town has a representative on the DDSWMA board of directors. Items included in the Town of Drumheller garbage collection and disposal budget include:

- Weekly curbside solid waste pick-up;
- The annual Community Clean Up program;
- Garbage carts.

The DDSWMA is approved by Alberta Environment and Parks to operate a Class II Municipal Sanitary Landfill, which currently serves a population of approximately 30,000 and receives 20,000-25,000 metric tonnes of Municipal, Industrial & Commercial/Institutional waste per year. Visit [drumhellerlandfill.com](http://drumhellerlandfill.com) for more information.

**TIP:** You can discover your waste collection day by heading to our website. Simply put your address in the waste collection module, and your collection day will show up!

## Home Occupation

Dinosaurs are not the only buried treasure in the Valley! Drumheller is home to a next-generation fibre-optic network bursting with opportunity for home-based business or telecommuters! Home-based business must obtain a business license from Town Hall. To learn more, visit the “Starting a Business” page on our website.

**TIP:** Home occupations may require a Development Permit. Home occupations are defined as means an accessory use by a resident of a dwelling.

Unit and/or Accessory Building, and may fall into one of three categories. Please check with Planning and Development to ensure you have the correct permits for your home occupation.

Businesses operating from a residence must have a license. To learn more, please contact 403-820-1307.



## Untidy Properties

Nobody enjoys untidiness... And this translates over to other homes throughout the neighbourhood.

Any activity upon any property that is offensive to any person, or has or may have a detrimental impact upon any person or other property in the neighbourhood can provide a nuisance to neighbours.

We all want to live in a safe, attractive neighbourhood. Residents are responsible for ensuring that yards are kept free and clean from considerations that could prove to be a nuisance to neighbours. These things may include:

- Loose litter;
- Offensive odours;
- A building or vegetation that interferes with or obstructs visibility, the sidewalk, or public work;
- The generation of excessive dust, dirt, or smoke;

- The excessive accumulation of or failure to dispose of discarded or dilapidated furniture or household appliances, scrap metals, scrap lumber and motor vehicle parts;
- The failure to dispose of any rubbish or garbage accumulated upon any property;
- Standing water that could pose a danger to the public;
- Damage or deterioration to the exterior of buildings or fences;
- The posting or exhibiting of posters, signs, billboards, placards, writings, or pictures upon any fence, wall, or any other property or parked vehicle, where the same are accumulated and become dilapidated and unsightly.

If you feel a building or yard is a threat to public health or safety, call Emergency and Protective Services at 403-823-1360. In an emergency, please call 911.

## Making a Bylaw Complaint

Talking with your neighbour is one of the simplest ways of resolving a concern. Though, we do understand that this situation may not always be possible.

For situations where a conversation may not resolve concerns, residents may file a complaint with our Bylaw Department by contacting 403-823-1360.

While the Town of Drumheller's Bylaw Department does not accept anonymous complaints, they will keep your identity and complaint confidential. For the same privacy considerations, they cannot give you an update after they investigate.

When you make your complaint, please ensure to include:

- Name, address and phone number of the complainant;
- Address of the property of concern;
- Detailed description of the complaint.

**TIP:** *Thank you for being a good neighbour and upholding the Town of Drumheller's standards and bylaws. We thank you, as do your neighbours! By ensuring that this responsibility is shared, it ensures that Drumheller remains a safe, beautiful and clean place to live.*



**DRUMHELLER  
VALLEY**

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